Building Resiliency: Caring towards Self and Others in the Contemporary World of Work Eileen T. O'Grady November 14, 2019

Overall Objective: The Learner will be able to apply strong and personalized evidence-based tools in order to make long lasting, intentional changes in personal and professional life in caring towards self and others.

Objectives for the event

- 1. Discover evidence-based practices from a wide range of disciplines on caring towards self and others.
- 2. Review how to promote resiliency through the therapeutic use of self.
- 3. Explore tools to promote caring towards self and others.

7:30-8:00 Registration

8:00-11am Caring towards Self

Objectives for the morning Session:-Caring towards Self

- 1. Examine at least 5 different tools to promote self-care
- 2. Discover the hidden drivers that promote and obstruct goal attainment
- 3. Analyze an immunity to change map.

8-9:30

Ain't it Awful? (affirm what they may be experiencing)

Current environment

Chronicity

Complexity

Provider Well-being

IHI Joy in the workplace

JAMA 3 domains of wellbeing

The Caregiver Archetype

Exercise: a time you were brave

Extreme Self-Care: Promote Resiliency

The 3 Marriages

Blue Zones

PERMA- Wellbeing Model (using strengths)

Bedrock Behaviors

Saying NO

Boundaries Exercise: What boundaries do I need to set?

Break 9:30-9:45

The North Star

Dante's Inferno- remembering your why Science of goal setting and attainment Immunity to change exercise

11:00-12:00 Noon Break

12:00-3:00 Caring towards Others

Objectives for Afternoon session: Caring towards Others

- 1. Define therapeutic self in relation to healthcare role
- 2. Compare and contrast triage system for dealing effectively with difficult others
- 3. Discover stages of adult development and how to become highly accountable

12-1:30 Resiliency: Therapeutic Use towards Self

Definition of a therapeutic Self

Brene Brown Short film on empathy

We are our relationships

Conversational Leadership

Triaging difficult others

Exercise: identify the 80/20 difficult others(s) in your life.

1:30-1:45 Break

1:45-3 PM Becoming highly accountable

Growing old vs growing wise: moving away from approval seeking towards self-authorship.

Exercise: TBD